



2014

Preparing for your stay at Crossroads Centre



St. Phillip's Parish, Antigua West Indies
Toll free USA, Canada 1- 888 452- 0091 | Antigua 1 268 562-0035 | Fax: 1 268 562 3278 |
admit@crossroadsantigua.org
www.crossroadsantigua.org

Please read the information contained in this package and direct any questions to the admissions department at Crossroads Centre.

The general admissions package includes:

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Crossroads Centre, Antigua
P.O. Box 3592, St. John's,
Antigua, West Indies
Telephone: (268) 562-0035
Fax: (268) 562-3278

Immigration Department Policy

Prior to your arrival at Crossroads Centre, we wish to make you aware of the Antigua Immigration Department Policy. Crossroads is located in the country of Antigua and therefore it is necessary that Crossroads work with the Immigration Department to ensure the safety of each client. Upon your arrival to Antigua you will pass through Immigration as is the case with any visitor to the island. Individuals must present a valid passport in order to enter the country. Citizens of some countries may require a travel visa. For more information, please visit:

http://www.antigua-barbuda.com/travel_tourism/information/passport_visa.asp

If upon arrival you are feeling physically unwell, you can notify airport personnel that you are a client of Crossroads and they will do their best to advance you to the front of the immigration line.

To ensure swift entry into Antigua, and connection with our driver, you are advised to inform the Immigration Officer of your intention to stay at Crossroads Centre, at which time you will be awarded sufficient time to stay on the island. This is based on the 29 days or six-weeks that you will need to successfully complete the Crossroads program. When you inform Immigration that you are coming to Crossroads, the Immigration Officer will allow the Crossroads driver to enter the customs security area to assist you.

If for any reason a client should decide to leave treatment prematurely, the Immigration Department will be notified to assist in the departure from Antigua and to ensure the safe return of each client to their previous destination. When necessary, a client will be directed to their country's nearest port if he/she is unable to travel immediately on the previous travel itinerary.

In addition, please be advised that it is strongly discouraged that any client completing treatment at Crossroads, continue to remain on island beyond their estimated date of discharge. Your Immigration documents will only be approved until the date of discharge from Crossroads. Upon successful discharge from Crossroads, the Crossroads driver will escort each client back to the airport to meet their scheduled return flight.

We appreciate your understanding and cooperation. If you have any questions or concerns regarding this matter, please contact the Admissions Department at Crossroads Centre, Antigua.



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TREATMENT COSTS AND PAYMENT OPTIONS

29- day residential treatment program US \$27,000.00*
Six-week residential program US \$34,875.00*
***Plus Medical deposit US \$500.00**

The medical deposit is required for ancillary or emergency medical expenses. Any unused funds from this deposit will be refunded following discharge and reconciliation of accounts.

Treatment costs are inclusive of:

- All routine detoxification services, and in-house medical services;
- All treatment and counselling services;
- All complimentary therapies
- Family program participation for adult family members/ significant others.

Please note: We require a \$500 security deposit to secure an admission date. In the event of a cancellation, the \$500.00 pre-admission deposit is non-refundable.

Full payment must be received prior to admission.

1. Wire Transfer Instructions

Directions: Give the following information to your bank for money transfer. You must also provide Crossroads Centre with written confirmation– ensuring that the name of the person facilitating the wire is included.

For wire transfers originating within the U.S.A.:

* Note: all information below must be provided to the bank to facilitate the wire transfer. Failure to provide any of the details below may result in an inability to process funds which could delay the client's admission date.

Beneficiary Bank:
City National Bank of Florida
1000 Brickell Avenue, Miami, Florida 33131. Tel: 305-371-5380

ABA # **066004367**
 Beneficiary Account: **10004004303**
 Beneficiary Name: **Crossroads Incorporated**
 Beneficiary Address: **Willoughby Bay, St. Phillip's, Antigua, West Indies**
 Purpose of the transfer: **Treatment fees**

For wire transfers originating outside of the USA:

* Note: all information below must be provided to the bank to facilitate the wire transfer. Failure to provide any of the details below may result in an inability to process funds which could delay the client's admission date. International wire transfers originating outside of the USA could take up to 2-3 working days to be processed.

Beneficiary Bank:

City National Bank of Florida; 1000 Brickell Avenue, Miami, Florida 33131; Tel: 305-371-5380

Swift ID # **CNBFUS3M**

ABA # **066004367**

Beneficiary Account: **10004004303**

Beneficiary Name: **Crossroads Incorporated**

Beneficiary Address: **Willoughby Bay, St. Phillip's, Antigua, West Indies**

Purpose of the transfer: **Treatment fees**

2. **Certified cheque or money order** made payable to Crossroads Centre, Antigua. Personal or business cheques will not be accepted. A copy of the certified cheque must be faxed to Crossroads at least one (1) business day prior to admission.
3. **VISA, MasterCard, American Express or Discover:** Credit cards will be processed a minimum of two (2) business days prior to admission. We must receive written authorization from the cardholder in order to process credit cards.

Directions:

1. **Cardholder must complete and sign the Credit Card Authorization Form**
2. **Fax the above document to Crossroads Centre in c/o the Admissions Coordinator (268) 562-3278.**



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CREDIT CARD AUTHORIZATION FORM

-PLEASE PRINT LEGIBLY-

I _____, (**Please Print Name as It Appears on Card**) hereby authorize Crossroads Centre, Antigua to charge the following credit card:

Visa MasterCard American Express Discover (**Check Appropriate Box**)

Card Number: _____

Card Expiration Date: _____

Card Security Code: _____

Name of Issuing Bank of Card: _____

In the amount of \$ _____ U.S. dollars, towards residential program services pertaining to the admission of:

(Client name): _____ Scheduled for admission

On (date): _____

I understand that the \$500.00 security deposit is **non-refundable** in the event of cancellation. **I further understand that subsequent to admission, all charges except for the five hundred dollar (\$500) medical deposit are completely non-refundable.**

Cardholder Signature: _____

Date: _____

Billing Address: _____ **Tel:** _____



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3278

SUGGESTED LIST OF ITEMS TO BRING

TRAVEL DOCUMENTS

All persons entering Antigua and Barbuda must have an onward or return ticket and valid proof of citizenship.

Proof of Citizenship

United States Nationals require proof of citizenship in the form of a valid passport.

Expedited services are available through:

1. The U.S. National Passport Information Center (NPIC). This office can provide same day service if all requirements are met. To schedule an appointment contact: 1 877 487-2778.
2. The U.S. Department of State: Service may take two or more weeks.
www.travel.state.gov/passport
3. Private Organizations offer expedited service within 1-3 business days. The following are some examples, and more can be found online.

American Passport Express: www.americanpassport.com 800 841-6778

Expert Visa Services: www.expertvisa.com 312 663-6667

Canadian and United Kingdom Nationals must present one of the following to be allowed entry into Antigua:

1. Valid Passport, **OR**
2. Original Birth Certificate **with** government issued photo ID (i.e. driver's license), **OR**
3. Notarized copy of birth certificate (i.e. with a raised seal) with government issued photo ID

NOTE: If you cannot locate the original birth certificate, you can take a photocopy to any Lawyer to get it Notarized with a raised seal. If travelling via the United States persons must have a valid passport.



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SUGGESTED LIST OF ITEMS TO BRING

Clothing

Bring with you comfortable, casual, cool, easy to launder clothes including: shorts (should at least cover mid-thigh), skorts, skirts, T-shirts, polo's, pajamas, light weight robe, slippers, modest exercise clothing, running shoes, sun hat, sunglasses, one piece swim suit (women), or boxer-type swim trunks (men), swim cover –up, and comfortable shoes or sandals. Please note that clients are asked to not wear clothing that is revealing, tight or otherwise inappropriate for the treatment setting.

Toiletries

Sunscreen, toothpaste, toothbrush, razors, bar soap, deodorant, shampoo, contact lens solutions, insect repellent, feminine hygiene products etc.

Travel Insurance

It is recommended that you secure travel insurance to assist with any unexpected medical emergencies. If you already have out-of- country travel insurance, please bring your card and contact information with you for use in case of a medical emergency. If you don't presently have travel insurance, you might want to consider checking to see if this is offered through the airline with which you are travelling.

Money

It is recommended that you bring no more than \$400 (USD) in cash for incidental charges, additional literature and miscellaneous items. Items can be purchased in either US or EC (Eastern Caribbean) dollars. Our gift shop supplies limited toiletries, recovery literature, small souvenirs, and gift items. We advise individuals traveling to Antigua to bring with them a valid credit card, or traveler's cheques for any additional expenses that may occur or in case of a medical emergency.

Medications/Supplements

If you are taking approved prescription medications, please bring a 45- day supply with you. All medications are subject to review by our physicians while you are in treatment and will be stored and administered by medical staff. Supplements will be reviewed by the admitting physician and must be presented in original sealed containers. Medications or other substances considered contra-indicative to recovery will be disposed at admission and therefore will not be returned at time of discharge. **If you have any questions about medications that will not be continued while in treatment, contact the Admissions department prior to your admission.**

Smoking

We at Crossroads believe that nicotine dependency is a serious and harmful addiction. We will encourage clients to address this addiction as part of their recovery plan. Please consider speaking with our physician about our alternative means of dealing with nicotine withdrawal and how to

effectively manage a smoke-free lifestyle. All buildings at Crossroads are non-smoking. A designated smoking area is provided outside for those who decide to continue smoking. If you choose to continue smoking, you are reminded to bring sufficient cigarettes for your first week of treatment. Additional cigarettes can be purchased once weekly off site by our driver. Cigarettes are the only accepted tobacco product and they must arrive in their originally sealed packages. No cigars, cigarillo's or chewing tobacco are allowed.

ITEMS TO LEAVE AT HOME

Shortly after your arrival, a search of your luggage will be done in your presence by two staff members. Any items deemed inappropriate will be removed from your luggage and stored until your scheduled discharge. Please note that storage space is limited, therefore clients are asked not to bring excessive luggage items. Alcohol, illicit drugs, or prescription medications that are not conducive to recovery will be disposed at admission and therefore, will not be returned.

- Medications that have not been approved or for which you do not have a prescription. Non-prescribed drugs including vitamins, herbs or over the counter medications that are not in their original sealed containers.
- Alcohol and alcohol-based products (i.e. mouthwash, aftershave, perfume)
- Weapons of any kind-including firearms, pocketknives, blades etc.
- Expensive jewelry or large sums of money. We encourage individuals to secure any items of value in the safe until discharge.
- Electronic devices such as cameras, laptops, tablets, cell phones, ipods etc. While not permitted during treatment, individuals may find some devices useful for their travel to and from Antigua. In such cases, the items will be safely stored during treatment and returned upon discharge.
- Inappropriate clothing, i.e. revealing, tight or suggestive clothing; clothing with drug related messages or inappropriate language; clothing that displays under garments.
- Any work related to your profession such as reports, projects, papers
- Sexually explicit materials



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FOR YOUR INFORMATION (FYI)

Bedrooms:

When available, clients typically experience their detoxification period in a private room and are placed in a semi-private room once medically stable. Each bedroom is equipped with its own bathroom, shower and verandah. Private rooms are available at an additional cost and are subject to availability.

Current:

The electrical current at Crossroads is 110 volts

Facility:

Residential buildings, group rooms and offices are air-conditioned.

Internet /Email Access:

Access to internet is available via a client computer station.

Monday – Fridays --Each client may sign up for a total of three, 15-minute sessions

Saturdays and Sundays – Each client may sign up for 30 minutes on each day

Laundry Services:

Washer, dryer, and ironing facilities are available for your use at no additional cost. Laundry detergent is provided. Towels and bed linens are supplied and laundered by our housekeeping staff.

Mail:

Clients can send and receive mail through post office delivery such as cards or letters, which will be opened in the presence of staff. Please do not send Federal Express packages without first speaking with the Admissions department. Most often, custom charges will be applied in Antigua in addition to additional brokerage charges to clear packages. Clients will be responsible for any costs associated with clearing packages from Customs.

Medical Deposit:

The \$500.00 Medical deposit will act as a deposit against any medical expenses that are not part of the Crossroads program. As such, it will not be applied to Gift-Shop bills or personal incidentals while individuals are in treatment. This deposit will be returned after a client's discharge and after all accounts have been reconciled. Our accounts department will generally process medical refunds within two (2) weeks of discharge. Refunds will be processed in the same manner that they were received.

Smoking:

Smoking is permitted only in the designated area outside. If you are currently a smoker, please consider speaking with our physician about the options available to you should you want to stop smoking.

Telephone Hours:

Individuals may make one call upon arrival. After the first five days of treatment, phone calls are limited to three 10-minute calls on Saturdays and Sundays during the following hours: Saturdays 3:00 p.m. to 9:00 p.m. and Sundays 9:00 a.m. to 9:00 p.m. Clients do not have access to receive incoming calls, however, messages may be left with the reception desk. Please be aware that in order to protect our clients' confidentiality, our receptionists will neither confirm nor deny the presence of anyone who may or may not be at our facility. They will, however, offer to take a message for the individual in the event that they are present.

Temperature:

Average temperatures in Antigua range from 24–30 degrees Celsius (75-86 degrees Fahrenheit).

Valuables:

For security reasons, client travel documents, airline tickets and large amounts of cash must be kept in the safe until discharge. Should clients require cash or credit cards for purchases during their stay, these can be obtained during designated times.

Visitors:

We encourage family and friends who support your recovery to visit on Sundays between the hours of 2:00 p.m.- 6:00 p.m. Your Primary Counselor will speak with you further on this and assist with these arrangements.



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Client Guidelines

During your treatment stay at Crossroads, we want you to experience the best opportunity to begin the steps to your recovery. As such, it is important that the treatment environment at Crossroads reflect an atmosphere that supports, and enhances this recovery process for you and your peers. Your attention to the following items will assist us in maintaining an environment that demonstrates mutual respect and is both safe and healthy for all who take part in our program.

To help facilitate a healthy recovery environment, we have outlined our expectations of you while in treatment:

1. To demonstrate respect for your fellow peers, staff, visitors, and property. Part of your respect for your fellow clients means that you will respect their privacy by not revealing their presence at Crossroads and not discussing what other clients disclose in group sessions.
2. To attend and participate in the treatment activities to the best of your ability.
3. To be punctual for program activities. Punctuality is a demonstration of respect for your fellow clients, staff and visitors and shows a commitment to your program of recovery.
4. To report all medical issues or changes to your condition to the nurse on duty. Excused absences from groups and activities need to be approved by medical staff or Primary Counselors.
5. To submit to random drug screens or room searches if requested by members of the treatment team.
6. To refrain from sexual, seductive or sexually explicit conversations, jokes or innuendoes.
7. To refrain from gambling in any form
8. To refrain from loaning or providing gifts, money or personal belongings to other clients during your treatment stay.
9. To remain on the Crossroads campus except for times when accompanied by a staff member for a scheduled activity.

We bring to your attention the following situations which could result in discharge from Crossroads Centre:

10. Use of alcohol or other unapproved drugs or substances while in treatment.

11. Violence towards other clients, visitors, members of staff or property. This includes but is not limited to: physical or verbal abuse, threats, sexual harassment, racial or ethnic slurs, or the use of intimidation. Individuals will be held financially responsible for any property damages they incur.
12. Developing an exclusive and/or sexual relationship with another client. Romantic relationships can be a big distraction for the persons involved as well as the treatment community at large. While it is common to develop close feelings for those you are in treatment with, we would encourage you to discuss this with your counsellor and members of the treatment team so that we can help you deal with these feelings and get the most out of your treatment experience.
13. Theft. This would include but is not limited to theft from other clients, staff, visitors, or Crossroads Centre.
14. Repeated non-attendance/participation in the treatment program.
15. Medical or psychiatric instability that would require additional treatment outside of Crossroads.

Upon arrival, clients will be asked to sign this document as part of the admission process. Please contact the Admissions office in advance should you have any questions or need further clarification on any of these guidelines.

I understand that the violation of these guidelines could result in discharge from Crossroads treatment services. My signature acknowledges that I have read, understand and agree to follow the Crossroads Client Guidelines during my treatment stay.

Client Signature: _____

Date: _____

Witness _____

Date: _____



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Conditions of Admission

The undersigned hereby applies to Crossroads Centre, Antigua as a client for rehabilitation which is intended for those individuals who are alcohol/drug dependent. This application is subject to the conditions and laws of the Country of Antigua/ Barbuda and hereinafter set forth.

General Conditions:

1. Consent to Treatment

I hereby voluntarily consent to such medical care and treatment as is deemed necessary or helpful by Crossroads Centre, Antigua. I am aware that the practice of medicine and the treatment involved are not exact sciences and I acknowledge that no guarantees have been made to me as the result of treatment or examination at Crossroads Centre, Antigua.

2. Cooperation with Treatment

The status of any person as a client may be terminated immediately and with reasonable notice by Crossroads Centre, Antigua whenever the medical/clinical staff determines the client/patient has failed, neglected or refused to cooperate with the staff in its efforts to treat such client/patient or for other good cause.

3. No Warranty

Crossroads Centre, Antigua does not warrant or agree to effect a cure or rehabilitation of any client/patient, but merely to accord each patient such medical care and treatment as given other client/patients under similar circumstances.

4. Inspection as Necessary

I hereby grant permission for Crossroads Centre, Antigua's personnel to inspect my personal belongings at any time and to remove from them any substance or objects that are considered dangerous or detrimental to the course of treatment.

5. Transfer to other Place of Treatment

In the event, that it becomes the opinion of the medical/clinical staff of Crossroads Centre, Antigua that some other place of treatment will be more suitable for my course of treatment, I hereby consent to any transfer to such other place of treatment.

6. All Clients/Patients Covered

It is understood that the foregoing conditions of admission govern the treatment and care of all clients/patients admitted to Crossroads Centre, Antigua

7. Transportation to other Facilities

Crossroads Centre, Antigua may provide transportation services to the patient for medical, dental or other services not available at Crossroads Centre, Antigua. As a client/patient, I assume all responsibility for liability en route to/from the place providing the service to the full extent allowed by Laws of Antigua/Barbuda.

8. Change in Conditions of Admission

None of the Conditions herein may be modified, waived, changed or revised in any manner except in writing by the Board of Crossroads Centre, Antigua.

9. Confidentiality

I am obligated to maintain confidentiality and privacy regarding my fellow patients as it may relate to outside sources at all times.

10. Responsibility

Crossroads Centre, Antigua has no responsibility for any personal injury, (mental or physical) which may be received by participation in sports controlled exercises, other recreational activities, or from participation in any treatment or other activities of a client/patient and I agree to assume such responsibility to the full extent allowed by the laws of Antigua/Barbuda.

11. Charges for Treatment

Upon admission the client will be asked to, by way of a deposit, pay the total estimated charges for treatment. This deposit will be applied to the cost of treatment. I understand that payment is non-refundable and that the fees have been explained to me to my satisfaction.

12. Financial Agreement

The undersigned agrees that in consideration of the services to be rendered to the client/patient. He/she hereby individually obligates him/her self to pay the account in accordance with terms of Crossroads Centre, Antigua. Should the account be referred to a solicitor for collection, the undersigned shall pay reasonable solicitor's fees and collection expenses. All delinquent accounts bare interest at the legal rate.

I HEREBY CERTIFY THAT THIS FORM HAS BEEN FULLY EXPLAINED TO ME AND THAT I HAVE READ AND UNDERSTAND ITS CONTENTS.

Date

Client/patient

Witness



Welcome to Crossroads Centre's Family Program

In providing a comprehensive care program for our clients, Crossroads Centre recognizes that healing from alcohol and other drug dependencies happens best with the involvement of families. Families and concerned others play a significant role in the recovery process.

Our Family Program offers family therapy, as well as education on alcohol and other drug addictions. Through lectures, group discussion and individualized attention, families learn about relationships, the addiction, and about changing unhealthy or painful communication patterns. All participants must be over the age of 18.

There will be times when the person using alcohol and other drugs refuses to participate in any treatment program. In this situation, families and other concerned persons are welcome to attend Crossroads Centre Family Programme. It is not unusual for the family to seek help first, and for the addicted person to follow.

Research and experience tell us that family involvement enhances recovery not only for the addicted person, but also for the entire family.

The Family Program is an integrated four-day program offered once each month. It includes lectures, group therapy, educational materials, family conferences and lunch-time meals. Participants are asked to make arrangements for their in-island transportation and accommodations. Both onsite and off-site accommodations are available and a partial list of options is included in this package.

To register for the family program please contact Sandra McCoy, Clinical Secretary at: treatmentsecretary@crossroadsantigua.org or telephone 268 562-0035; toll free USA and Canada: 1 888 452 0091; toll free United Kingdom: 0 800 783 9631



COMPONENTS OF THE CROSSROADS CENTRE FAMILY PROGRAM

The following is a description of what is offered in the family program.

A. Orientation to the program

Participants receive:

1. Explanation of the goals of the programme
2. Introduction to materials, including *One Day at A Time*.
3. Explanation of their rights and responsibilities as participants in this program.

B. Education

A variety of topics are presented through the lecture and video format. These materials focus on alcohol and drug dependencies as a family illness, with the goal of moving families into recovery building on the Twelve Steps of Al-Anon.

C. Group Therapy

All participants focus on identifying the effects of alcoholism and drug dependency.

D. Assignments.

All participants are expected to complete the required readings, written assignments and participate in oral presentations and discussions.

E. Aftercare recommendations.

Through individual consultations with the Family Program Coordinator, participants develop a continuing care plan to assist in maintaining healthy family relationships.



**CROSSROADS CENTRE, ANTIGUA
FAMILY PROGRAM REGISTRATION FORM**

NAME: _____ AGE: _____ SEX: _____

ADDRESS: _____ RELATIONSHIP TO CLIENT: _____

TEL: (h) _____ (c) _____ E-mail: _____

ADDITIONAL PARTICIPANTS:

NAME: _____ AGE: _____ RELATIONSHIP TO CLIENT _____

NAME: _____ AGE: _____ RELATIONSHIP TO CLIENT _____

NAME: _____ AGE: _____ RELATIONSHIP TO CLIENT _____

PROBLEM SUBSTANCES:

Alcohol _____ Cocaine _____ Opioids/Heroin _____
Benzodiazepines (i.e. valium, xanax) _____ Methamphetamines _____
Marijuana _____ Other (please list) _____

Scheduled Dates for 2014:

Circle the program you plan to attend. *(Dates may be subject to change).*

January 6-9, 2014	April 7-10, 2014	July 7-10, 2014	October 6-9, 2014
February 3-6, 2014	May 5-8, 2014	July 28-Jul 31, 2014	November 3-6, 2014
March 3-6, 2014	June 2-5, 2014	September 1-4, 2014	December 1-4, 2014

Family program participation is included in the client's cost of residential treatment at Crossroads Centre. For those persons who do not have a family member or significant other currently in treatment at Crossroads Centre, the cost is US \$500. This can be paid by wire transfer, certified cheque or money order or by credit card. Full payment is due a minimum of five days prior to arrival. Questions and other financial arrangements can be discussed with Ms. Sandra McCoy, Clinical Secretary:

treatmentsecretary@crossroadsantigua.org

Please send this completed form to the above email address or via fax: 1-268 562-5529



CROSSROADS CENTRE, ANTIGUA ON-SITE ACCOMMODATION

Crossroads Centre provides comfortable, affordable on-site accommodations for guests participating in the family program. These rooms are separate from our residential client rooms, yet are accessible to the campus and all of its amenities. Each room is furnished with two single beds, private bath, small fridge, telephone, television, internet hook up and outside verandah. An outdoor social area with barbecue, swimming pool and deck area is also available exclusive to our guests. Accommodation includes all meals at Crossroads Centre dining hall; however guests are welcome, if they choose, to explore the many culinary delights off-campus that Antigua has to offer.

Daily Rates are as follows *(all prices are quoted in US currency):*

Single occupancy (1 person) \$125.00

Double occupancy (2 people) \$165.00

NUMBER OF ROOMS REQUESTED _____

NUMBER OF PERSONS _____

NAMES:

PAYMENT OPTIONS

Payment may be made via any of the following credit cards: VISA, MasterCard, Discover and American Express. A one night deposit is necessary to secure accommodation at Crossroads Centre. This deposit is fully refundable in the event of cancellation a minimum of ten days prior to the start of the family program. Cancellations received less than ten days in advance are non-refundable.

Incidental charges such as telephone charges will be reconciled and billed to the original credit card. We ask all guests to bring with them their valid credit card used for purchase.

PLEASE COMPLETE THE ATTACHED CREDIT CARD AUTHORIZATION FORM AND SUBMIT WITH A COPY OF THIS FORM.

Email: treatmentsecretary@crossroadsantigua.org; **or fax to** 268 562-5529



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ACCOMMODATION
CREDIT CARD AUTHORIZATION FORM

-PLEASE PRINT LEGIBLY-

I _____, (**Please Print Name as It Appears on Card**) hereby authorize Crossroads Centre, Antigua to charge the following credit card:

Visa MasterCard American Express Discover (**Check Appropriate Box**)

Card Number: _____

Card Expiration Date: _____

Card Security Code: _____

Name of Issuing Bank of Card: _____

In the amount of \$ _____ U.S. dollars, towards accommodation at Crossroads Centre

Arrival date: _____ Departure date: _____

I understand that a one night deposit is necessary to secure accommodation at Crossroads Centre. This deposit is fully refundable in the event of cancellation a minimum of ten days prior to the start of the family program. Cancellations received less than ten days in advance are non-refundable.

Cardholder Signature: _____

Date: _____

Billing Address: _____ **Tel:** _____

If you are paying only the minimum 1 night deposit at this time, please indicate your method of payment for the balance of accommodation costs: _____



AGREEMENT FOR FAMILY PROGRAM PARTICIPANTS AT CROSSROADS CENTRE

You can expect to be treated fairly and respectfully at Crossroads Centre and to have your privacy and dignity respected. You can expect to know the names of the staff members responsible for your care and that the staff at Crossroads Centre will make reasonable responses to your requests. Please note that Crossroads Centre's medical services are not available to Family Program participants; however, our staff will assist you with a community referral if needed.

WE EXPECT YOU TO:

- Refrain from bringing any alcohol and all other mood altering substances on the premises.
- Refrain from bringing cameras and tape recorders, as their use will not be permitted at Crossroads Centre. Cell phones must be turned off at all times.
- Wear an identification badge at all times, while on the premises of Crossroads Centre.
- Understand that all bags brought on the property at Crossroads Centre may be searched.
- Participants in the Family Program are not permitted in any of the residential client rooms and clients are not permitted in the family program accommodation units.
- Both residential clients and family members participating in Crossroads Centre services are encouraged to depart from Antigua following the client's discharge from the residential treatment program.
- All participants are expected to honor the confidentiality and privacy of the clients and Family Program participants. All information disclosed within sessions is confidential and may not be revealed to anyone without the signed written Release of Information form.
- Agree to pay any charges or rates for the program if applicable.
- Understand that if the undersigned participant does not follow these expectations and cooperate with the programme and staff, he/she will be asked to leave the Family Program.
- Crossroads Centre's medical services are not available to Family Program participants; however, staff will assist with community referrals if needed.

I HEREBY CERTIFY THAT THIS FORM HAS BEEN FULLY EXPLAINED TO ME AND THAT I HAVE READ AND UNDERSTAND ITS CONTENTS.

Date

Print your Name

Signature



ACCOMMODATION AND TRANSPORTATION INFORMATION

Here are a few suggestions on accommodation and transportation in Antigua

CROSSROADS CENTRE ANTIGUA

Willoughby Bay

On- campus accommodation includes: separate outdoor swimming pool and social area, all- inclusive of meals at Crossroads Centre.

Single occupancy US \$125.00

Double occupancy US \$165.00

Complete accommodation form and email to Ms. Sandra McCoy treatmentsecretary@crossroadsantigua.org or fax to 1 268 562 5529

GRANDE PINEAPPLE ANTIGUA RESORT

Long Bay

<http://www.grandpineapple.com/>

Garden View US \$225.00- \$341.00 (mention Crossroads for corporate rate)

Ocean View US \$242.00- \$374.00

This all-inclusive hotel is approximately 15 minutes from Crossroads.

Hotel is located alongside the Long Bay beach

Contact: 268 463 2006

Admirals Inn

Nelson's Dockyard, English Harbour

An economical hotel in the heart of Nelson's Dockyard

Rates starting at US \$145.00 (see website for details)

Approximately 15 minutes from Crossroads

Contact 268 460-1027

Website: www.admiralsantigua.com

ST. JAMES CLUB

Mamora Bay

www.eliteislandresorts.com

Price varies/all inclusive

20 mins from Crossroads

Contact: Miami office (may provide better rates) 954 481-8787 or Antigua 268 460-5000

THE INN AT ENGLISH HARBOUR

English Harbour

US \$600.00 - \$1100.00

Website www.theinn.ag

25 mins from Crossroads

Contact: 268 460-1014

**Prices are subject to change*

For more information, please visit the Antigua and Barbuda Department of Tourism www.interknowledge.com/antigua-barbuda

TRANSPORTATION

Driving in Antigua is on the left hand side of the road. There are numerous car rentals in Antigua including:

Avis 268-462-2840 **Matthews Car Rental** 268-462-9523 **Hertz** 268 462-4114